

Patient Education Management™

For Nurse Managers, Education Directors, Case Managers, Discharge Planners

2007 Index

When looking for information on a specific topic, back issues of Patient Education Management newsletter, published by AHC Media LLC, may be useful. For additional information, contact our customer service department at P.O. Box 740060, Atlanta, GA 30374. Telephone: (800) 688-2421 or (404) 262-7436. Fax: (800) 284-3291 or (404) 262-7837. E-mail: customerservice@ahcmedia.com.

Community outreach

creating incentives for flu vaccines, MAR:31
with education on postpartum mood disorders, OCT:113
with Health Care Education Week, SEP:97

Cultural diversity

addressing in education, AUG:88
establishing policy for interpreters, JUL:73
language assistance coordination, FEB:22
plan to address conflicting beliefs, AUG:85
program to improve communication with non-English speakers, JUL:81
web sites with cultural profiles, AUG:89

Discharge planning

notifying Medicare patients of right to appeal discharge, OCT:114

Disease management

of flu through incentives for vaccines, MAR:31
targeting frequent ED diabetes patients, OCT:117
serving young Medicaid beneficiaries, DEC:139
complementing disease management program, DEC:141

Disease-specific programs

creating awareness for pancreatic cancer, NOV:126
creating awareness of thyroid disease, DEC:138
education on postpartum mood disorders, OCT:113
education to prevent hepatitis, APR:41
teaching early signs of autism, AUG:89

Education materials

use of patient feedback forms to create, FEB:17
sources for translated items, JUL:79

Educator profile

Fran London, MS, RN, health education specialist, The Emily Center, Phoenix (AZ) Children's Hospital, MAY:52
Carol Maller, MS, RN, CHES, grant coordinator, southwestern Indian Polytechnic Institute, Albuquerque, NM, MAR:29
Annette Mercurio, MPH, CHES, manager, patient, family, and community education, City of Hope National Medical Center, Duarte, CA, JAN:5
Magdaly Patyk, MS, RN, BC, patient education program manager, Northwestern Memorial Hospital, Chicago, JUN:65
Dorothy Ruzicki, PhD, RN, director, education services/communications, Sacred Heart Medical Center, Spokane, WA, SEP:102
Mary Szczepanik, MS, BSN, RN, manager, cancer services, OhioHealth Cancer Services, Riverside Methodist Hospital, Columbus, OH, FEB:18

Evaluating effectiveness

of hand hygiene compliance, JAN:8

Family-centered care

as formula for good education, FEB:13
creating partnerships, JAN:3
forming partnerships with patients/families in education, MAY:56
incorporating families into the system,

JAN:1

Planetree care model, SEP:104

Funding for education

using promotion to increase value, MAY:49
ways to protect budget funds, DEC:136

Health literacy

addressing with better informed consent forms, MAY:53
communicating with low literacy patients, JUL:79
improve with use of interpreters, JUL:73
strategies for improved communication, APR:37
strategy list for addressing issues, APR:39

Home health

addressing pressure ulcers, SEP:106

Improved communication

by redesign of informed consent forms, MAY:53
language assistance coordination, FEB:22
skills to deliver difficult information, APR:42
to promote education, SEP:100
with families requesting information held from patient, APR:43
with health literacy strategies, APR:37
with non-English-speaking patients, JUL:81

Improved teaching

by partnering with patients and families, MAY:56
through on-line material distribution, DEC:133
with clear language, APR:40

Job improvement

advice on managing time, JAN:5
creating education culture, OCT:109
promoting patient education, MAY:49
salary survey results for 2007,
NOV:supplement
with ways of keeping full funding,
DEC:136

Joint Commission

advice on eliminating medical jargon,
MAY:54
campaign for patient safety, JAN:7
recommendation on informed consent
forms, MAY:53
study to address language and culture
in patient care, JUN:71

Medication education

for better absorption after bariatric
surgery, APR:46

Outcome improvement

with "teach back" technique, APR:44

Pain management

by partnering with patients, AUG:92
making chronic pain a human rights
issue, SEP:103
through self-management skills,
AUG:94

Patient empowerment

by including in resource center design,
FEB:15
involving for better patient safety,
MAR:25
making chronic pain a human rights
issue, SEP:103
CMS emphasizing patients right to
choose, DEC:142

Patient safety

collaboration to improve, NOV:130
improve by cutting medical jargon,
MAY:54
improve with use of interpreters,
JUL:73
improve with use of "teach back"

technique, APR:44
Joint Commission "Speak Up"
campaign, JAN:7
Minnesota Alliance for Patient Safety,
FEB: 20
through active patient involvement,
MAR:25
preventing human errors, AUG:90

Population specific

addressing smoking cessation during
hospitalization, JAN:10
follow-up for aortic dissection patients,
NOV:128
preparing bariatric surgery patients for
lifestyle change, MAY:58
serving the uninsured, FEB:21
transition of care issues for elderly,
OCT:119

Prevention

educating for lifestyle change, MAR:29
of hepatitis, APR:41

Process improvement

coordinating regional care, JUN:67
for assessing patient satisfaction,
MAY:55
for managing educational materials,
DEC:133
improving education with family
centered care, FEB:13
incorporating family input within the
system, JAN:1
of care of chronically ill, NOV:127
of case management models, MAR:32
of pain management with patient
partnership, AUG:92
of transition of care issues for elder,
OCT:119
to cope with pandemic, MAR:34
with plan to promote health education,
OCT:112
with the creation of education culture,
OCT:109

Promoting patient education

communication strategies for
promotion, SEP:100

with Health Care Education Week,
SEP:97

Quality improvement

managing hand hygiene compliance,
JAN:8
understanding patient's view of
medical errors, APR:45

Resource Centers

including patients in design process,
FEB:15

Risk management

for ED patients during shift change,
JUL:82

Staff education

competency list for evaluation,
NOV:123
competencies to improve skills,
NOV:121
on impact of patient education, MAY:52
educating the educator, NOV:124
on interpreter services, JUL:73
techniques for teaching with
interpreter, JUL:77
training to teach, FEB:18

Standardize teaching

across continuum of care, JUN:65
with on-line distribution of materials,
DEC:

Technology

questions to ask when designing a
database, JUN:65
strategies for creating a database,
JUN:60
web sites with cultural profiles, AUG:89